To find a MoparOne Rewards Credit for a claim submitted to your dealer development fund, you will need to go to DealerCONNECT, click on “My Dealership” at the top of the screen, then find the “Invoices and Credit Memos” box and click on the “Parts” link.

If the claim was submitted on the MoparOne site longer than 2 weeks ago, you must search the archives. Click on the “Archive” tab near the top of the search screen. In the “Type” field, click on the “CW-Weekly Wholesale Compensation Credit Memo” type.
In the “Date” field, click on the calendar symbol to the right of the field and search for the Saturday immediately following the date you submitted the claim.

*Note: If no credit memos are found on that Saturday, you will need to click the “Archive” tab again and search on the following Saturday for the credit memo you are looking for. If you do not click the “Archive” tab every time you search for a new date, the system will take you back to the most current invoices and credit memos and will not find anything that is older than 2 weeks.

This is an example of a Weekly Wholesale Compensation Credit Memo which is reimbursement for a claim submitted to your Wholesale Rewards Dealer Development fund.